Embarcadero
SAFE Navigation Center

Community Meeting
April 3, 2019
Meeting Objectives

• Share information about the proposed project

• Focus on questions from the community, including:
  • Program
  • Site Selection
  • Design
  • Safety & Cleanliness

• Answer additional questions
6:00: Welcome
6:05: Meeting structure
6:15: Presentation
6:50: Panel response to questions (via notecards)
   • Department of Homelessness & Supportive Housing
   • San Francisco Public Works
   • San Francisco Police Department
7:30: Closing
Meeting Structure & Ground Rules

• All people & perspectives welcome

• Listen to understand

• No cheering & jeering

• Give your public comment in 3 ways:
  1. Post-it wall
  2. Comment card – place in basket on the registration table
  3. Submit comments electronically at DHSH@sfgov.org

• Ask questions:
  • Write your questions on a notecard and turn in at the registration table or hold up and a staff person will collect your questions.
  • Panelists will respond to questions
Department of Homelessness & Supportive Housing
San Francisco faces a significant challenge of unsheltered homelessness and encampments.

- **7,500** people experience homelessness in San Francisco on any given night.*

- **4,300** of those people are unsheltered living on the streets.*

- There regularly over 1,100 people on the shelter waiting list.

*2017 PIT Count Data
311 Reports related to homelessness

- Oct 2018-March 2019
- ~4,800 311 reports related to homelessness near the Embarcadero

Existing Navigation Centers

Proposed SAFE Navigation Center
Updated Homeless Count:

- March 29th between 11:30 PM – 3:30 AM
- 179 people were counted living unsheltered in the area
- Given the dynamic nature of homelessness, HSH estimates that 150-200 people live unsheltered in the area
• In October 2018 Mayor Breed announced a plan to open 1,000 more shelter beds in the next two years.

• 212 beds have already been opened under this initiative.

• 800 additional beds will be opened by the end of 2020.

• 300 new units of master lease housing will be opening in the next 6 months.

• 1,000 new Permanent Supportive Housing units are in the development pipeline.
SAFE Navigation Center

Build off of the best aspects of Navigation Centers and makes them more scalable, sustainable, and effective.

- Temporary residential facility
- Onsite support services
- No walk-ins or lines
- Client-serving amenities

Division Circle Navigation Center
Embarcadero SAFE Navigation Center

• 175-225 bed facility
• Port owned property
• Projected opening late summer 2019
• Operate for four years
• Will prioritize unsheltered people sleeping in waterfront neighborhoods
Embarcadero SAFE Navigation Center

Components for Success

• Welcoming in partners
• Allowing pets
• Providing safe storage for belonging
• 24/7 access
• No set meal times
• Trauma-informed care
• Use of restorative justice practices
• Build guest leadership and sense of ownership through involvement in site operations

Amenities

• Meals
• Privacy
• Space for pets
• Outdoor space within the facility
• Community space
• Laundry
• Private service/counseling space
• WiFi
## Navigation Center Outcomes

<table>
<thead>
<tr>
<th>Outcomes March 2015 to February 2019</th>
<th>Count</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permanent Housing</td>
<td>652</td>
<td>14%</td>
</tr>
<tr>
<td>Temporary Placements</td>
<td>174</td>
<td>4%</td>
</tr>
<tr>
<td>Reunified with Friends or Family (Homeward Bound)</td>
<td>1,268</td>
<td>28%</td>
</tr>
<tr>
<td>Exits by Client Choice</td>
<td>1,351</td>
<td>30%</td>
</tr>
<tr>
<td>End of Time Limited Stays</td>
<td>639</td>
<td>14%</td>
</tr>
<tr>
<td>Denials of Service</td>
<td>479</td>
<td>10%</td>
</tr>
<tr>
<td></td>
<td>2,469</td>
<td>54%</td>
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Embarcadero SAFE Navigation Center: Outreach and Safety Zones

Safety Zone

Primary Outreach Zone
HSH includes a Good Neighbor Policy in all SAFE Navigation Center contracts. The policy will be implemented by the onsite service provider and will include:

- Working with neighbors & City departments to address neighborhood concerns.

- Participating in appropriate neighborhood and community meetings.

- Having onsite staff available via phone 24/7 to address on-site concerns.

- Minimizing neighborhood impact by having 24/7 security and not allowing walk-ins.
Being a Good Neighbor

• Actively discourage loitering immediate area.

• Inform the community of the services available at the Navigation Center.

• Maintain the safety and cleanliness of the area immediately surrounding the facility with security and cleaning crews.

• Ensure the sidewalks and driveway adjacent to the facility are not blocked.

• Prioritizing clients who are sleeping in the area.
Success Story – Mission District

• Over 700 people engaged, with ~70% accepting placement at the 1515 South Van Ness Navigation Center or other sites.

• There were nearly 300 tents and structures on June, 20 2017; less than 40 were remaining in April 2018. That level has been maintained w/help from Division Circle Navigation Center

• Area around the Navigation Centers have been kept tent-free.
Success

Before

After
Success

Before

After
*CP, Central Waterfront Navigation Center
CP was homeless for over 2 years and has been staying at the Central Waterfront Navigation Center since December 2018. While there, she became stabilized and gained employment as a security guard. CP is now looking forward to moving into her own apartment in the next 30 days.

*Client declined to share name.
Diva Peak, Central Waterfront Navigation Center Guest

Diva Peak has spent the least 15 years of her life homeless living on the streets of San Francisco and was brought into the CWNC by the HOT Team. While there she managed to stay focused in her goal to find housing, and be the support her partner needed while living in the encampments. By her following through with the programs at ECS she didn’t only end homelessness for her, but for her boyfriend as-well. She just moved into supportive housing at The Rose.
San Francisco Public Works
Site Selection: How are Sites Selected?

- Multi-departmental team has investigated ~100 sites to serve as potential SAFE Navigation Centers.

- Feasibility is assessed by reviewing criteria including:
  - Size
  - Accessibility
  - Ability to gain site control
  - Construction or rehab costs
  - Lease costs
  - Proximity to need
  - Proximity to transportation

- The City is pursuing several additional sites across the city for additional SAFE Navigation Centers.
SAFE Navigation Center

Site selection: geographic distribution of locations considered for shelter
Site Selection: Why SWL 330?

- Publicly owned land
- Significant square footage
- Proximity to public transportation
- Ability to gain site control
- Ability to run utilities
- Ease of street access for construction and operations
Images from Current Navigation Centers

Central Waterfront: modular trailers
Images from Current Navigation Centers

Division Circle: tensile fabric structure

Division Circle: community lounge
Images from Current Navigation Centers

Division Circle: tensile fabric structure

Division Circle: outdoor deck
Images from Current Navigation Centers

5th & Bryant: outdoor deck
DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING
EMBARCADERO SAFE NAVIGATION CENTER
CONCEPT DESIGN | COMMUNITY MEETING | 04.03.2019

PRELIMINARY LANDSCAPE IMAGERY
PRELIMINARY FENCE OPTIONS

DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING
EMBARCADEO SAFE NAVIGATION CENTER
CONCEPT DESIGN | COMMUNITY MEETING | 04.03.2019
SPRUNG STRUCTURES: BROWNSTONE RED
FENCE: REDWOOD W/ PAINTED LIGHT GRAY PANELS

DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING
EMBARCADERO SAFE NAVIGATION CENTER
CONCEPT DESIGN | COMMUNITY MEETING | 04.03.2019

VIEW FROM EMBARCADERO
COLOR OPPORTUNITIES:
1) BUILDING EXTERIOR

DESERT SAND®  SANDSTONE®  FOREST GREEN®  BAYBERRY GREEN®  BRIGHT WHITE®  MISTY GRAY®  SALEM BLUE®  SKY BLUE®

WHITE  BROWNSTONE RED  GRAY PMS 429-C*  TAN PMS 726-C*

2) STORAGE CONTAINERS
San Francisco Police Department
• SFPD will create and maintain a Safety Zone surrounding the SAFE Navigation Center.

• SFPD is committed to making a least 4 proactive patrols through the Safety Zone each day (7 days per week). SFPD will be focused on loitering, drug use/sale, and tents enforcement within the zone.

• The SAFE Navigation Center will have onsite security guards responsible for security within the site and will proactively patrol the perimeter of the facility.

• The onsite security guards will have a direct contact to Healthy Streets Operations Center to report loitering, drug use/sale and tents. In the event of criminal activity, security will alert SFPD via 911.
Safety

• SFPD will partner with the onsite security at the facility to ensure coordination on any issues that arise.

• SFPD will regularly monitor crime stats for the area surrounding the SAFE Navigation Center to ensure that crime is not rising in the area. If crime stats indicate an increase in crime, SFPD will revisit the current safety plan for enhancements.

• SFPD will advise Public Works in their design to determine the best placement of new lighting and security cameras.
The Healthy Streets Operations Center, a multiagency coordinated response team consisting of the Department of Homelessness and Supportive Housing, Public Works, Public Health, and SFPD, and the Homeless Outreach Team, will work a dedicated outreach zone surrounding the SAFE Navigation Center to connect people with services and invite them into the SAFE Navigation Center.

This outreach model is built off of the successful model in the Mission District that has dramatically reduced encampments in the area.
Cleanliness

• To ensure that the neighborhood remains clean, the Department of Homelessness and Supportive Housing is exploring a partnership with a nonprofit cleaning/employment program to maintain a “clean zone” around the facility.

• The program will hire people staying at the SAFE Navigation Center to help with neighborhood cleaning.

Reporting Issues

• The SAFE Navigation Center will have a 24/7 phone number that neighbors can call to report a concern related to the site.

• Neighbors can also report concerns in the neighborhood to 311. We will have a special queue for 311 calls related to this site that will be prioritized at HSOC.
Thank you

Department of Homelessness and Supportive Housing
DHSH@sfgov.org
415-355-5207